SUMMARY

REQUEST FOR INFORMATION – (RFI) #13-25

RECORD MANAGEMENT SYSTEM (RMS)
FIRE AND RESCUE SERVICES

Frederick County, Maryland is seeking information from qualified Contractors to provide an Enterprise-Wide Records Management System (RMS) for the Division of Fire and Rescue Services (DFRS). DFRS includes volunteer and professional firefighters, the Fire Marshal's Office, and Emergency Medical Services.

The County needs a single centralized county-wide database for its Records Management System (RMS) that collects all county incident data. One central database, for all stations, will allow an effective distribution of station, apparatus, and personnel as well as a comprehensive record keeping system to promote cooperation between the volunteer and career staff. The system must be automatically populated with data from both the 911 system and CAD software.